



- BacscomIP Bureau

Electronic Payment Solutions





# MOSAIC Software

**Mosaic Software Ltd. is a leading supplier of Electronic Payment Solutions software accredited by Bacs. BacscomIP Bureau is specifically tailored to simplify the process of transmitting bulk files to Bacs and provides a secure, fast and easy to use facility to make payments and collect direct debits on behalf of your clients.**

The software automatically prepares your files to the format required by Bacs and has a simple user interface which makes it easy to learn and intuitive to use. BacscomIP Bureau is fully accredited by Bacs and has successfully completed the rigorous Bacs approval process to ensure it complies with the high standards required by Bacs.

BacscomIP Bureau can obtain payment lists from your existing payroll, accounting or financial applications. It can also import

payment details from spreadsheet and database formats. *BacscomIP Bureau* creates your Bacs file then validates the data using the Industry Sort Code Directory (ISCD) and Modulus Checking, ensuring that all your records conform to Bacs specifications. Any input errors are clearly highlighted and easily corrected before transmission, eliminating the need for costly corrections at a later date.

*"BacscomIP Bureau has a simple user interface making it easy to learn and intuitive to use"*

“Mosaic Software offers a full implementation package including BacscomIP software, interfacing to your files and installation and training”

# BacscomIP Bureau

## Support & Maintenance

Telephone support service from 9am – 5pm, Monday to Friday, excluding bank holidays

Updates & enhancements to BacscomIP Bureau will be automatically distributed

Regular distribution of the ISCD via the Internet

Distribution of the Modulus Checking rules.  
(Frequency specified by BACS)

*BacscomIP Bureau* allows the user to combine an unlimited number of files into a single transmission to Bacs, create an individualised profile for each customer which contains the location of the customer's file. Each profile can have its own filter so that each customer can be set to import from whatever package is applicable. *BacscomIP Bureau* uses a Polling tool to check each profile in turn to determine if a file is available for import, making it as simple to import a hundred files as it is to import one. The filtering feature imports files easily from various accounting, payroll or financial packages.

*BacscomIP Bureau* seamlessly manages communications through the Internet or Extranet directly to Bacs. *BacscomIP Bureau* digitally signs your payment files using a Smartcard issued to you by your bank. Use of Public Key Infrastructure (PKI) technology and 128 bit encryption ensures the security of your files during transmission to Bacs.

*BacscomIP Bureau* includes an Update Manager to ensure that you have the most up to date ISCD, Modulus Checking information and Bank holiday list. These updates are automatically downloaded.

**Mosaic Software** offers a full implementation package. We will install and test BacscomIP Bureau remotely and configure BacscomIP Bureau to interface with your financial software. We will train your staff in the operation of BacscomIP Bureau and in the use of BACS web space. When **Mosaic** has completed your installation, your business will be ready to make and collect payments through BACS.

**Mosaic Software** has a simple licensing model. You only pay for the licences you need. We **do not** make additional charges for sending multiple client files.

## BacscomIP Bureau in summary

- Pay salaries, wages, supplier payments, expenses, commissions or any other payments by Direct Credit
- Collect insurance premiums, membership subscriptions, club fees, sales invoices or any other collections by Direct Debit
- Unlimited number of client files
- Bacs Approved Solution Supplier ensuring the highest standard of software
- Installation and support of the highest standard provided by Mosaic Consultants
- Simple user interface making it easy to learn and intuitive to use
- Bacs input reports available online a few hours after submission
- Improved security featuring 128 bit encryption of payment files and use of Smartcards and Public Key Infrastructure (PKI)
- Each transmission checked against the latest ISCD (Industry Sort Code Directory). All ISCD and Modulus information is automatically updated fortnightly via the *BacscomIP* Update Manager.
- Imports payment files from a wide range of financial and accounting packages.
- Allows payment file errors to be corrected without having to re-export payment details.
- Submit payments up to 31 days in advance allowing greater control over cash flow
- Full audit trail of all transactions recorded
- Use your existing internet infrastructure
- Designed for Windows7, Vista and XP operating systems
- Network access for multi-user sites
- Dedicated Helpdesk to provide support when required



## Other Products/Technical Details/Customer Support

### Other products

#### Mandate

Mandate provides a complete Direct Debit management system that is a fast, efficient and precise means of collecting payments. BacscomIP (Bacs Approved Transmission Software) is fully integrated into the Mandate application.

#### BankCheck

A tool to ensure sort codes and account numbers are modulus checked and accurate. Available as a Windows Client, an API or through our website.

#### FileMaker

File conversion software to automatically import files from your application e.g. Sage Payroll and convert them into a format accepted by your Banking Payment Software.

#### PostcodeIT

PostcodeIT offers a cost effective solution to lookup address data directly from the Royal Mail PAF® file. Available as a Windows Client or an API.

#### BacscomIP

BacscomIP – Bacs approved transmission software to make payments and collect Direct Debits.

### Technical

#### Operating System

Requires Windows 7, Vista or XP

#### Memory

512 Mbyte or more

#### Connection

Broadband Internet Connection

#### Configuration

Single or multiple Service User Numbers as standard, single and multiple bank accounts supported

#### Security

Password protection, ability to give staff different user access levels, 128bit encryption & Smartcard technology

#### Validation

ISCD and Modulus checking

### Customer Support

- “Help” incorporated into the software
- Online support 24 hours a day, 7 days a week on our website
- Dedicated telephone helpdesk 9am to 5pm, Monday to Friday excluding Bank Holidays
- Telephone support available out with office hours